How much access does the property managers have? Should they get their own login with restricted access?

4-5 PM. ShelterCare employees. Can edit sheet.

email/login database as its own sheet

How is the severity of the issue determined for the email? Is it by number of issues or subjectively determined by the encounter person?

Does the Housing Specialist determine the Status of Response? Lease Enforcement? Open/Closed Status?

Different Portals? Admin Portal and HS portal

Authentication:

Verified admins, have to be done through admin page. Remove each other? Yes

Gmail accounts? SC emails are hosted on Gmail. Should work

Sheets:

DB hosted by SC? Self host Access or Google Sheets\*.

Amount of data?